

Industrial Challenges of Secure Software Development

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Agenda

- 1 Introduction & Motivation
- 2 Secure Software Development at SAP
- 3 Challenges in Industrial Software Development
- 4 Discussion About Future Research Directions

Fact Sheet: SAP SE

- Leader in Business Software
 - Cloud
 - Mobile
 - On premise
- Many different technologies and platforms, e.g.,
 - In-memory database and application server (HANA)
 - Netweaver for ABAP and Java
- More than 25 industries
- 63% of the world's transaction revenue touches an SAP system
- More than 67 000 employees worldwide
- Headquartered in Walldorf, Germany (close to Heidelberg)



Costs of Vulnerabilities (Attacks on IT Systems)

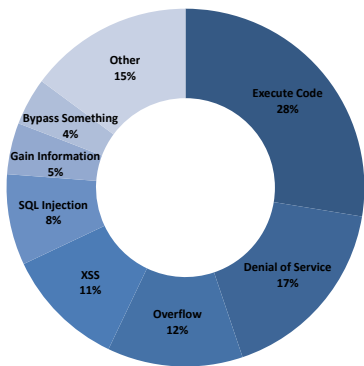
- TJX Company, Inc. (2007) \$ 250 million
- Sony (2011) \$ 170 million
- Heartland Payment Systems (2009) \$ 41 million



A hack not only costs a company money, but also its **reputation** and the **trust** of its customers. It can take years and millions of dollars to repair the damage that a single computer hack inflicts.

(<http://financialedge.investopedia.com/financial-edge/0711/Most-Costly-Computer-Hacks-Of-All-Time.aspx>)

Vulnerability types of CVE reports since 1999



- Causes for most vulnerabilities are
 - programming errors
 - configuration errors
- Patching
 - is expensive
 - may introduce new bugs

How can we ensure that no vulnerable code is shipped?

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Secure Software Development Lifecycle



Secure Software Development Lifecycle

Training



- Goals:
 - Create security awareness across all areas and roles
 - Role-specific education, e.g., in development (examples):
 - Threat modeling
 - Secure Programming: ABAP, Java, C/C++
 - Security testing (including static analysis)
- Security expert curriculum
 - one year (part-time)
 - official job specialization

Secure Software Development Lifecycle

Requirements: SAP Product Standard Security

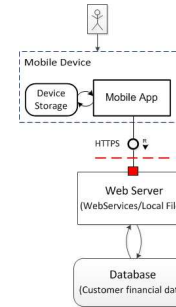


Security and data protection requirements for all products

- 1 Regulatory Compliance
 - SAP software shall be able to log security relevant events
- 2 Data Protection and Privacy
 - SAP software shall support erasure of personal data
- 3 Vulnerability Prevention
 - SAP software shall be free of SQL Injection vulnerabilities
- 4 Strategy and Attack Surface Reduction
 - SAP products shall support to be deployed and run securely in segmented networks

Secure Software Development Lifecycle

Requirements and Design: Threat Modeling



Workshops with

- Threat modeling experts
- Security experts
- Product owner
- Architect
- ...

Systematic analysis, e.g.,

- What data is stored on device?
- How is the user authenticated?

Secure Software Development Lifecycle

Implementation: Security Testing



- **Goal:** ensure that security controls are effective
- Static analysis since 2010 mandatory for all products

Language	Tool	Vendor
ABAP	Netweaver CVA	SAP
C/C++	Coverity	Coverity
JavaScript, Ruby	Checkmarx	Checkmarx
Others	Fortify	HP

- Additional security testing activities based on requirements and design (IBM AppScan, HP WebInspect, Burp Suite, Fuzzers, own tooling, ...)

Secure Software Development Lifecycle

Validation



Before shipment:

- Check that products comply to SAP standards
- Important part: penetration testing
- Executed by independent group within SAP
- Validates quality of previous steps in SSDL

Secure Software Development Lifecycle

Response



After shipment:

- Handle security related bug reports
- Monitor external security community
- Organize roll-out of security patches

Secure Software Development Lifecycle



So Everything is Secure Now, Right?

“ Our tool reports all vulnerabilities in your software – you only need to fix them and you are secure.

Undisclosed sales engineer from a SAST tool vendor.

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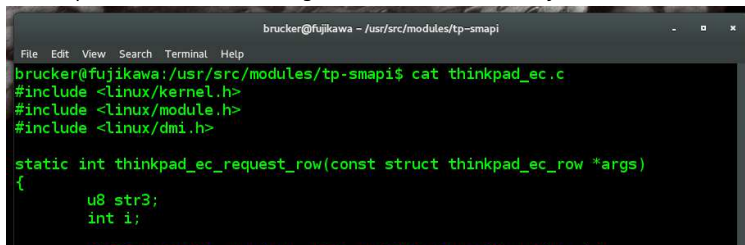
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Yes, this tool exists! It is called Code Assurance Tool (cat):

- The cat tool reports each line, that might contain a vulnerability:



```
brucker@fujikawa - /usr/src/modules/tp-smapi
brucker@fujikawa:/usr/src/modules/tp-smapi$ cat thinkpad_ec.c
#include <linux/kernel.h>
#include <linux/module.h>
#include <linux/dmi.h>

static int thinkpad_ec_request_row(const struct thinkpad_ec_row *args)
{
    u8 str3;
    int i;
```

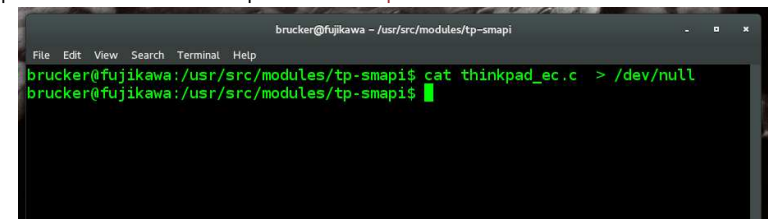
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- The cat tool reports each line, that might contain a vulnerability:
- It supports also a mode that reports **no false positives**:



```
brucker@fujikawa - /usr/src/modules/tp-smapi
brucker@fujikawa:/usr/src/modules/tp-smapi$ cat thinkpad_ec.c > /dev/null
brucker@fujikawa:/usr/src/modules/tp-smapi$
```

So Everything is Secure Now, Right?

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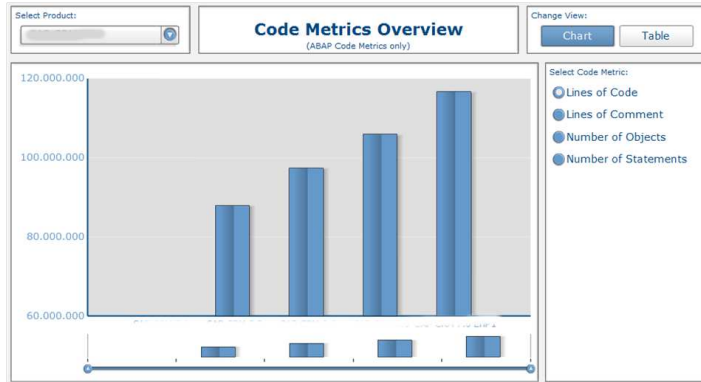
Yes, this tool exists! It is called Code Assurance Tool (cat):

- The cat tool reports each line, that might contain a vulnerability:
- It supports also a mode that reports **no false positives**:
- Note:
 - There are sound or complete tools, but only for specific domains
 - In practice,
 - requirements are not formal enough to be sound and complete
 - scalability is very important
 - modularity is very important

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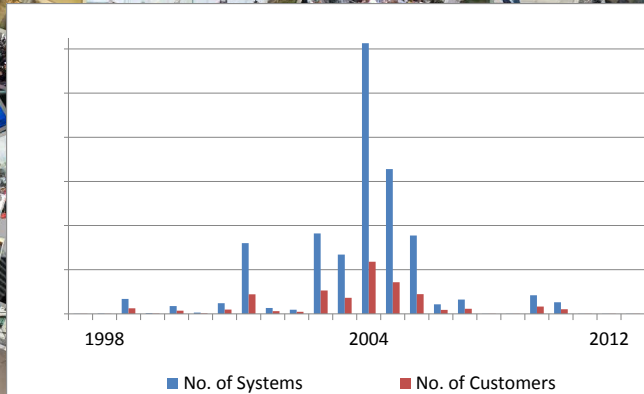
The Scalability Challenge



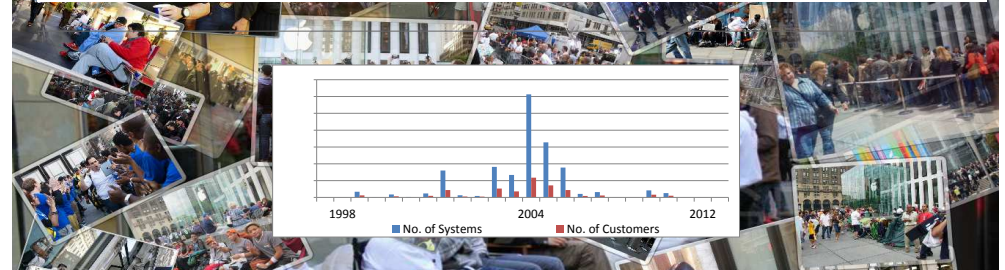
The Software Maintenance Challenge (Modularity)



The Software Maintenance Challenge (Modularity)



The Software Maintenance Challenge (Modularity)



Example

Product	Release	EOL	ext. EOL
Windows XP	2001	2009	2014
Windows 8	2012	2018	2023
Red Hat Ent. Linux	2012	2020	2023

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Soundness is not Binary Either

“ Security testing methods should be sound.

- Observations:
 - Proving soundness seems to be a prerequisite for getting an academic paper accepted.
 - (Nearly) no “real-world” tool is sound (the underlying method/theory might be sound)
 - Even worse: your sound tool will not report anything, on our frameworks
- What I need (from vendors/researchers) to provide the best “blend” to my developers:
 - A Clear specification what it “in-scope”
 - A Clear specification what it “out-scope”
 - Test cases that validate the expected behavior (e.g., similar to qualification kits for DO178C)
- **Claim:** We need more research in
 - “well-defined” unsound security testing methods
 - clear specifications of unsoundness
 - test sets for comparing security testing tools
 - extension/adaption points for security testing tools
- If you want to read more: <http://www.soundiness.org>

Security is not a Binary Property

“ Systems are either secure or insecure.

- Security is only one property out of many:
 - Usability
 - New features
 - Time-to-market
- We will never achieve 100% security
- **Question:** Where should I spent my (limited) budget?
Or: What is the risk of not fixing an issue and how to balance it with other requirements?
- **Claim:** We need more research in
 - risk-based security
 - security economics (cost of fixing vs. costs of not fixing, etc.)

Automation is Too important to Lie

“ My tool is fully automated


- No, it is (usually) not. And, btw, calling it **interactive** does not help either
- Again, clearly specify
 - what is automated
 - what needs to be configured “one-time”
 - what needs to be done manually/interactively “on each use”
- **Claim:** We need more research in
 - “automating” the knowledge of security experts
 - automation of “learning new frameworks and policies”
 - closing the gap between security (non-functional) and functional testing
 - need to be integrated into development and built environments
 - instant feedback (could be imprecise)
 - on each check-in
 - nightly/weekly (high quality, should generate compliance reports)


Software is Not Developed on The “Greenfield”

“ Security testing is done by the developer of a software component

- Observations:
 - Software evolves over time (both, on-premise and Cloud): small changes are the norm
 - Software is build using
 - Free and Open Source Software
 - third party libraries (closed source)
 - assets of acquired companies As vendor, you are responsible for all code you ship to customers
- **Claim:** We need more research in
 - composable security testing techniques, e.g.,
 - impact/change analysis for selecting (security) test cases
 - automated inference of security specifications of software components
 - in pushing security testing across the whole software supply chain
 - techniques that generate “security certificates”
 - formats and guidelines for exchanging “security test tool configurations”

Bibliography I

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Datenschutz und Datensicherheit (DuD), 38(4):257–261, April 2014.

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Deploying static application security testing on a large scale.
In Stefan Katzenbeisser, Volkmar Lotz, and Edgar Weippl, editors, *GI Sicherheit 2014*, volume 228 of *Lecture Notes in Informatics (LNI)*, pages 91–101. GI, March 2014.

Thank you!



Part II

Appendix

A Bluffers Guide to SQL Injection (1/2)

- **Assume an SQL Statement for**

```
selecting all users with "userName" from table "user"
```

A Bluffers Guide to SQL Injection (1/2)

- **Assume an SQL Statement for**

```
stmt = "SELECT * FROM 'users' WHERE 'name' = '" + userName + "';"
```

A Bluffers Guide to SQL Injection (1/2)

- **Assume an SQL Statement for**

```
stmt = "SELECT * FROM 'users' WHERE 'name' = '" + userName + "';"
```

- **What happens if we choose the following *userName*:**

```
userName = "' or '1'='1"
```

A Bluffers Guide to SQL Injection (1/2)

- **Assume an SQL Statement for**

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stmt = "SELECT * FROM 'users' WHERE 'name' = '" + userName + "';"
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- **What happens if we choose the following *userName*:**

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```

- **Resulting in the following statement:**

```
stmt = "SELECT * FROM 'users' WHERE 'name' = '' or '1'='1';"
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A Bluffers Guide to SQL Injection (1/2)

- **Assume an SQL Statement for**

```
stmt = "SELECT * FROM 'users' WHERE 'name' = '" + userName + "'";
```

- **What happens if we choose the following *userName*:**

```
userName = "' or '1'='1"
```

- **Resulting in the following statement:**

```
stmt = "SELECT * FROM 'users' WHERE 'name' = '' or '1'='1';"
```

- **Which is equivalent to**

```
stmt = "SELECT * FROM 'users';"
```

selecting the information of **all users** stored in the table 'users'!

A Bluffers Guide to SQL Injection (2/2)

```
void selectUser(HttpServletRequest req, HttpServletResponse resp)
    throws IOException {
    String userName = req.getParameter("fName"); // source

    String stmt    = "SELECT * FROM 'users' WHERE 'name' = '"
                    + userName + "'";
    SQL.exec(stmt); //sink
}
```

- Many vulnerabilities have similar causes:
 - cross-site-scripting (XSS), code-injection, buffer-overflows, ...
- Root cause of a wide range of vulnerabilities
 - "bad" programming
 - mis-configuration
- **Warning:**
 - for preventing SQL injections, consider the use of prepared statements
 - do whitelisting (specify what is allowed) and *do not* blacklisting

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```
void selectUser(HttpServletRequest req, HttpServletResponse resp)
    throws IOException {
    String userName = req.getParameter("fName"); // source
    userName = Security.whitelistOnlyLetter(userName); // sanitation
    String stmt    = "SELECT * FROM 'users' WHERE 'name' = '"
                    + userName + "'";
    SQL.exec(stmt); //sink
}
```

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